



# DCS Software Release Notes

## Version 8.4.6.438

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## What's New in this Version?

### WUPOS Integration

#### \*\*\*New Service Announcement\*\*



The ATS and WUPOS system has been seamlessly integrated, and is available to all current and future Western Union agents. If you are interested in signing up, send an email expressing interest to [WesternUnion@dcsorg.com](mailto:WesternUnion@dcsorg.com).

The full user guide and details can be found [here](#).

### Windows 10 Compatibility



The DCS Point of Sale is now compatible with the newest Microsoft Windows Operating System: Windows 10 Professional.

### EMV card compatibility (COMING SOON)

#### \*\*\*New Service Announcement\*\*

New and updated software is now included in the DCS Point of Sale to allow new EMV-ready pin pads to begin transacting. EMV cards have a small computer chip on every card. Every time an EMV card is used for a payment, the small computer chip creates a unique transaction code that cannot be used again. Non-chip cards have only the magnetic stripe, and it can be copied over and over again, because that data does not change. This causes a great reduction in frauds and chargebacks, a very beneficial feature for a location.

### USAWebCash loan referrals (NEW PARTNERSHIP)

#### \*\*\*New Service Announcement\*\*



The ATS system now has the ability to send customer information to USAWebCash who are interested in acquiring a loan through them. The owners are then able to collect additional revenue by means of these loan referrals. USAWebCash will then directly contact the customer and begin the loan application process. Their website can be found [here](#).

### Last OFAC check in Customer Information window

In SigCard, during normal check cashing workflow, will display the date of the last OFAC check on the customer to the teller.

\*\*If you are interested in purchasing the OFAC service with digiCHECK through SigCard/ATS, contact DCS Sales @ 847-498-9955 x320\*\*

# ATS

## WUPOS Integration, optimizations and bug fixes



The WUPOS integration provides a solution to WUPOS agents who use the DCS Point of Sale. You will now be able to access and process WUPOS transactions *through* ATS through a line item, and the transaction, once completed, will automatically be added into the logged in user's drawer.

The full user guide and details can be found [here](#).

Major optimizations, features added and bug fixes throughout the testing/BETA process:

- Allowing Voids for WUPOS transactions
- Socket timeout setting between WUPOSServer.jar and database, instead of default 1 sec
- Fixed issue where a credit WU transaction what editable after Done
- WUPOS Operator Maintenance window now sorted by Teller Name
- Allow same passwords for WUPOS credentials across different tellers
- No final confirmation message / workflow optimization
- DCS WORKAROUND: RSW sending duplicate user credential request
- DCS WORKAROUND: RSW not sending UCCM message
- Changed timeout to 45 seconds during transaction confirmation
- Additional logging from WUPOSServer.jar
- Masking password in WUPOS Password Reset window
- WUPOSServer.jar optimizations
- WUPOS Exception Report
- WUPOS Log

## ATS Lite now generates ATS Transaction Subset Report via RMS

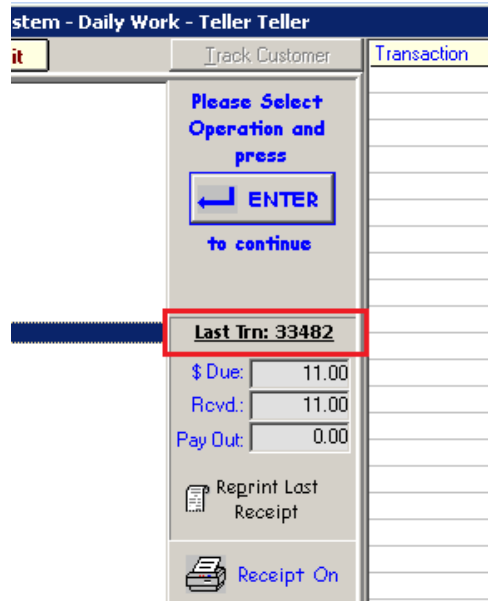
## AutoCloseout is now able to generate ATS Transaction Subset Report via RMS

## ATS Lite now uploads checks at store closeout automatically

Prior to this new feature, ATS Lite only allowed manual upload of checks. ATS Lite now has the ability to upload checks at store closeout time.

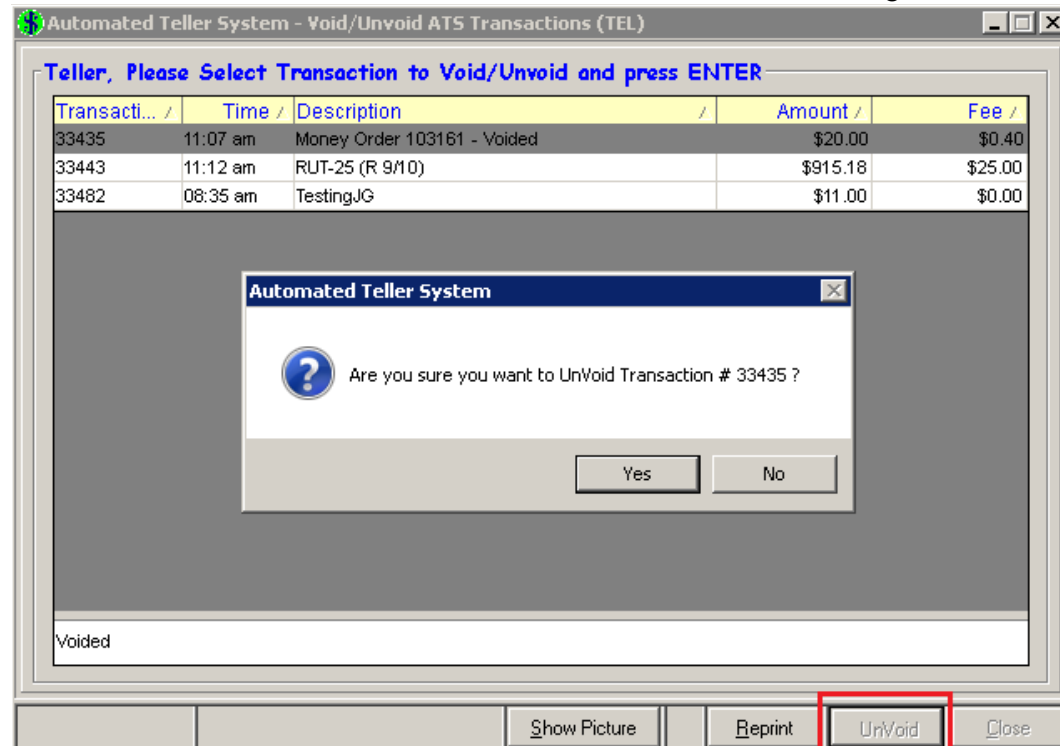
## Daily Work window now shows the last transaction number

The Daily Work window now displays the last transaction details including the last transaction number. See below;



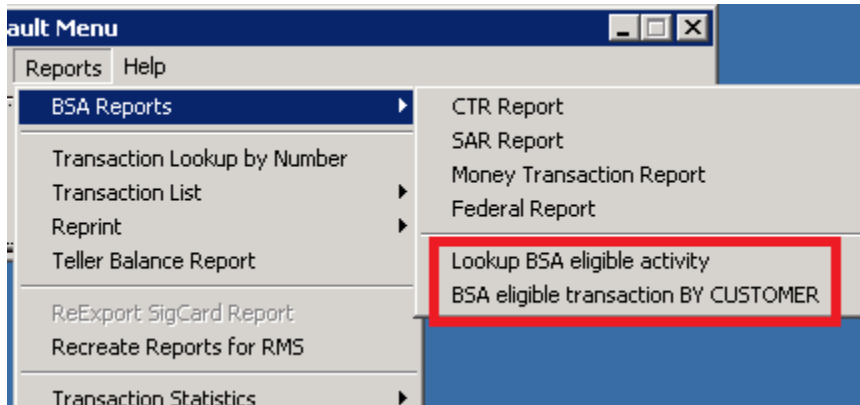
## Updated workflow for unvoiding a transaction

After voiding a transaction from Daily Work > Void Transaction, the ability to un-void becomes available for that voided transaction. Added a confirmation message for the user;



### Added BSA Activity reports (requires Standalone BSA license)

Now available in ATS and ATS Lite, and dependent on the location having a standalone BSA license

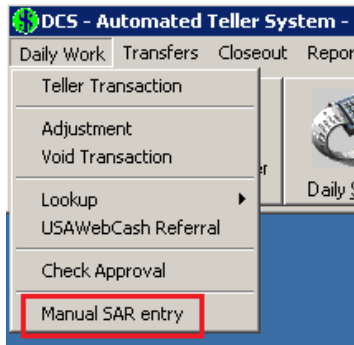


### Several WUPOS integration optimization and bug fixes

See bottom section of "WUPOS Integration, optimizations and bug fixes" to see optimization and bug fixes.

### Ability to add a SAR without a transaction taking place (requires BSA)

ATS now has the ability to file a SAR manually without a transaction taking place. Found in ATS > Daily Work > Manual SAR entry;



### Optimized/fixed workflow with customer IDs and ID numbers

Found an issue in the workflow where, in some instances, the ID number on a scanned ID does not save. ATS would've then prompted the user that there was no ID number entered, and bring them back to the ID scanning screen, to which they couldn't type the ID number in the field. This has been fixed.

### Now has the ability to resend liability MOs to Check-21

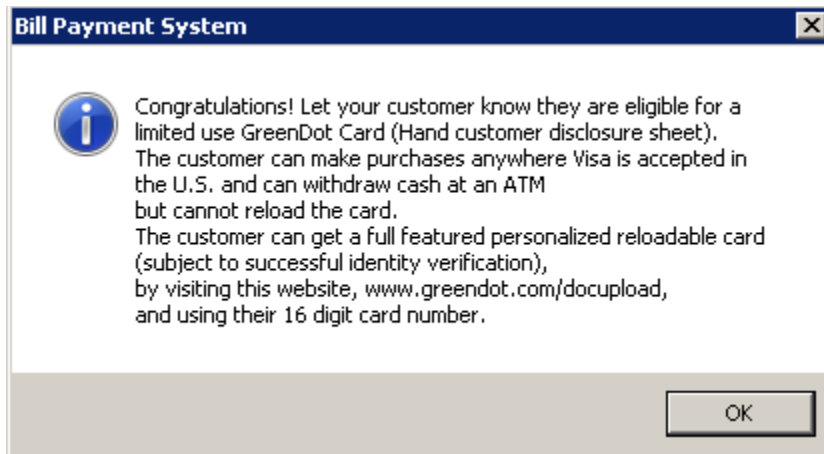
Now added a function to manually re-send liability money orders to check-21.

# BPS

## Removed “New RPPS List available” message displayed to tellers at BPS login

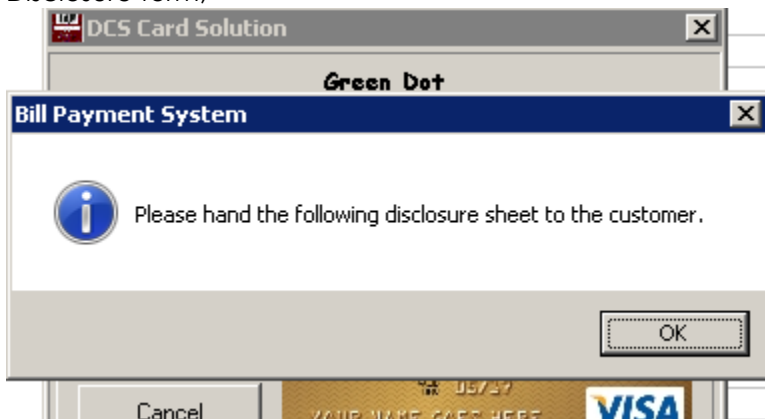
### New Green Dot feature: Documentary Verification

BPS now has the ability to sell temporary NPNR (Non-Personalized Non-Reloadable) Green Dot cards to customers, with the possibility to submit a disclosure sheet to Green Dot in to turn that card into a reloadable card. This window will appear to the teller;



### Updated Green Dot workflow

Added a dialogue box to the workflow, to have the teller hand the customer a Green Dot Disclosure form;



## Updated Green Dot Disclosure Sheet

Updated form by Green Dot needs to appear in our POS.

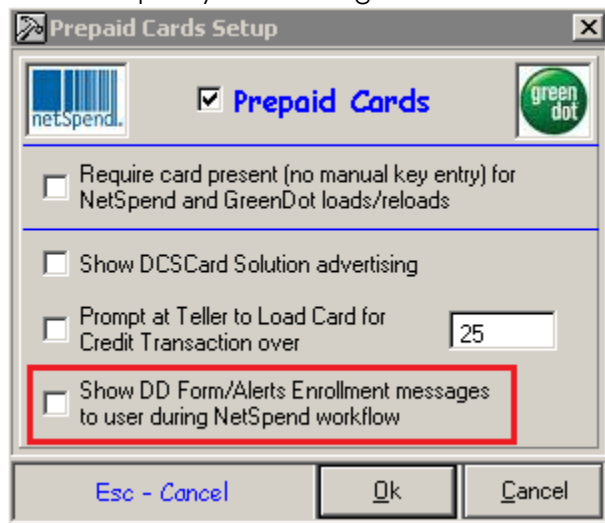
[https://www.dcsorg.com/development/greendot/greendot\\_policy.php](https://www.dcsorg.com/development/greendot/greendot_policy.php)

## The ability to auto-prompt users to ask for DD or Alerts enrollment during workflow

BPS now has the ability to auto prompt the teller for DD Form/Alert Enrollment messages during a NetSpend new card sale.

The setting is disabled by default, and can be found in:

BPS > Setup > System Settings > DCS Card Solution Setup > General Setup



## Web-based RMS for pin debit transactions

RMS is no longer an application running on the local machine. BPS will now automatically open the RMS website and the user will follow the normal pin debit workflow in order to unload debit cards.

CenPOS reports will also be available directly from BPS.

Log in to BPS > Reports > Real-Time Upload Logs > Debit/Credit Card. Select a session.

The Debit/Credit Upload Log window will load.

Click on the "Web Lookup" Button: 

A new window will open, and will load the CenPOS reporting website, to enable the user to search and view CenPOS reports for debit transactions.

DCS - Bill Payment System - Ver. 8.4.4 Build 424 - 4/7/2016 5:40:56 PM

File Work Closeout Upload Reports Maintenance Setup Help

RMS

### Transactions

Data series: Today

Consult by: Transaction type: All

Filter by: Request Type: All Order by: Card Type Merchant Type: All Filter Cashier Submit

User: \_\_\_\_\_

Card Type: All

Bar: [Dropdown]

Click once to filter data. Click twice to expand view.

Totals:

Card Type	Amount
Debit	\$5,491.15
MASTERCARD	\$1,883.70
VISA	\$4,295.25
<b>Total:</b>	<b>\$11,670.10</b>

Show Count: [Input Field]

| 21 records retrieved | [Icons]

Transa	User	Type	Status	Accou	Name	Amou	Entry	Voide	Auth	Invoice	Date	Origin
1772465		Debit	Approvec				Swiped	false		12902	2016-05-	17724
1772465		Debit	Approvec				Swiped	false		12902	2016-05-	17724
1772465		Debit	Approvec				Swiped	false		12902	2016-05-	17724
1772465		Debit	Approvec				Swiped	false		12902	2016-05-	17724

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For support call 877-630-7960 5.14

Exit

## New VTBridge as a Windows Service

In order for Web-based RMS to operate, the Virtual Terminal Bridge application has been eliminated, and replaced with an updated VTBridge. This new VTBridge is now a Windows Service and is required to be running in order for it to be able to connect to the pin debit machine.

Windows Task Manager

File Options View Help

Applications Processes Services Performance Networking Users

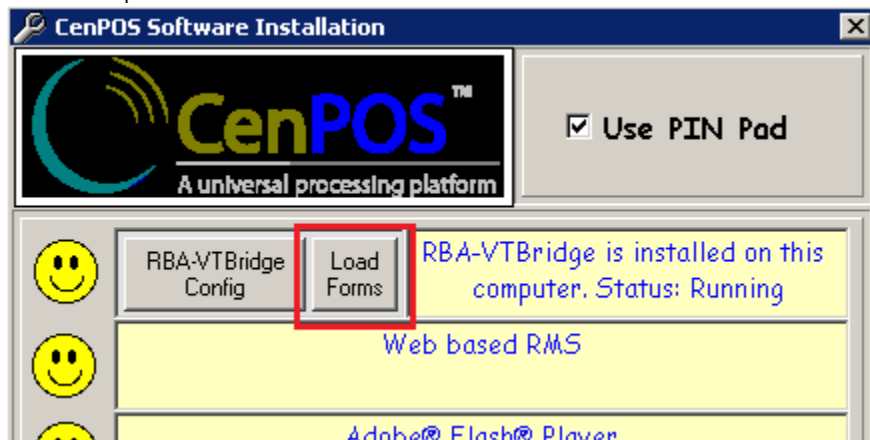
Name	PID	Description	Status	Group
VSS		Volume Sha...	Stopped	N/A
VirtualTerminalBridge.Service	4740	VirtualTermi...	Running	N/A
vds		Virtual Disk	Stopped	N/A
VaultSvc		Credential ...	Stopped	
UxSms	920	Desktop Wi...	Running	LocalSysteme...
...		...	...	...

## Added “Load Forms” button to load RMS forms into pin pads

There is now a button in BPS > Setup > Hardware Setup > PIN Pad.

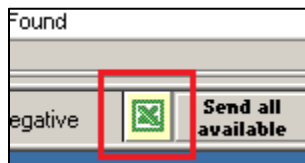
This is an admin function, and will not need to be used unless a new PIN pad is installed after the location has been set up using EMV processing.

Simply click on Load Forms once the PIN pad is connected properly, and BPS will load the forms onto the pad.



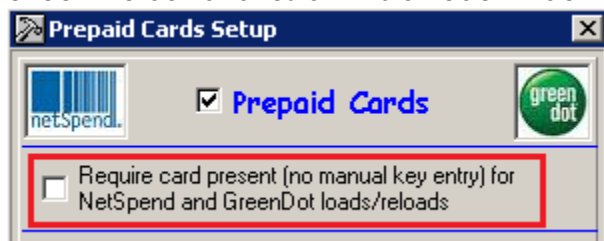
## Real Time Upload Logs now able to be exported to .xls format

Users are now able to export the data found in BPS > Reports > Real-Time Upload Logs to an .xls spreadsheet. Simply load the logs by session and then click on the Excel icon in the bottom right of the window. BPS will then ask for where you wish to save it.



## Added ability for pin less Unloads for NetSpend

BPS now has the ability to allow manual card number entry by the user instead of using a PIN pad. The below option is *disabled* by default, and is found in BPS > Setup > System Settings > DCS Card Solution Setup > General Setup. To *not allow* manual key entry for NetSpend unloads, check the box and restart BPS on each machine.



## New Green Dot feature: Voiding

Users now have the ability to void GreenDot transactions up to 3 minutes after successfully posting the original transaction. After 3 minutes, the user will see this message, and will not be able to void the GreenDot transaction:



## EMV debit capability and optimization (COMING SOON)

The DCS POS has fully integrated with two EMV pin pads in order to process chip cards. The Ingenico iPP320 and the Ingenico iSC250 can be used to process debit chip cards. To purchase an EMV capable pin pad, contact DCS Sales @ 847-498-9955 x320

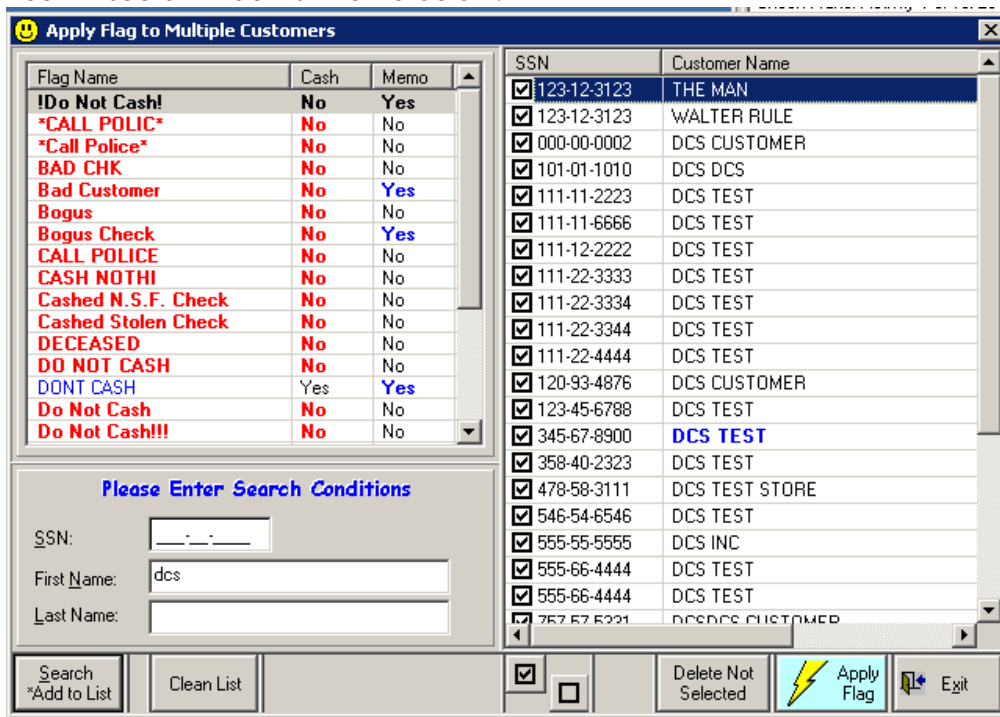
## SigCard

### Select multiple makers or customers to flag them

Now added the ability to apply flags and apply to multiple customers or makers in a single operation. Instead of going into each record, there is now a way to select multiple makers or customers and bulk flag/memo them.

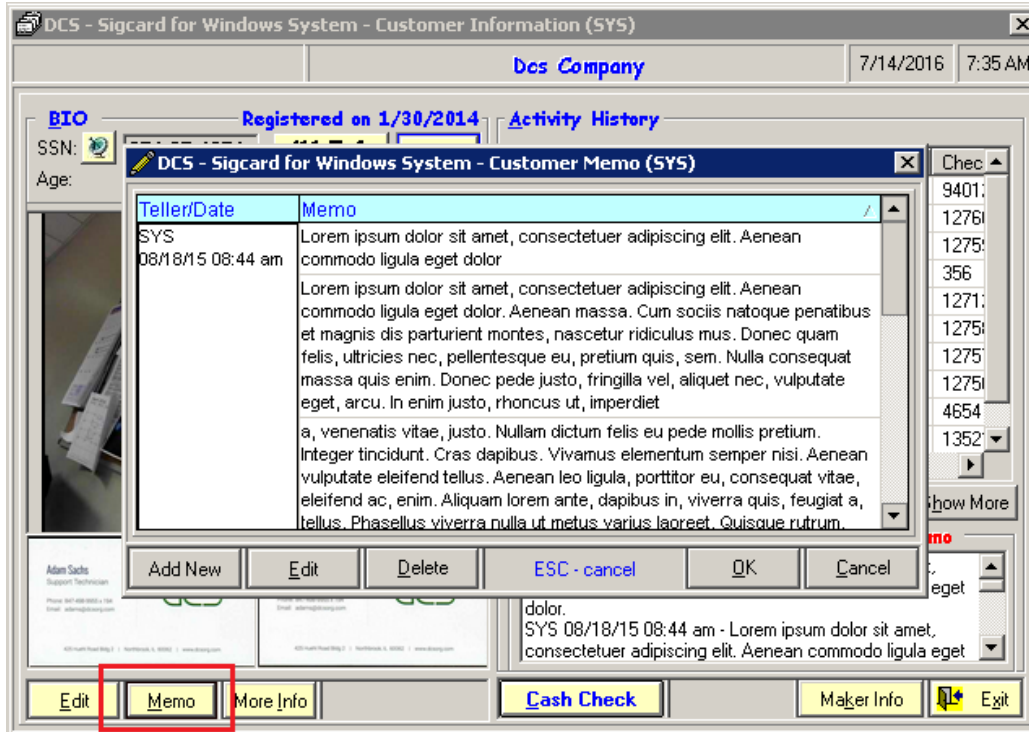
In SigCard, go to Maintenance > Flag Assignment > (Customers or Makers)

You will see a window similar to below:



## Ability to export DCS reports to .xls format even if Microsoft Excel isn't installed on the PC

## Extended customer/maker memo fields to fit up to 2,000 characters

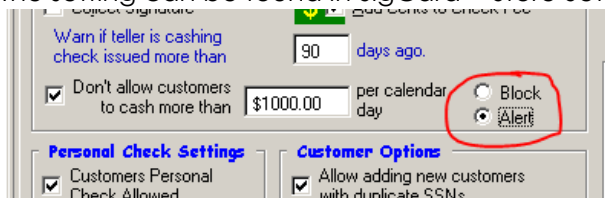


## Alert for check cashing transaction for a single customer over \$1,000.00 in a calendar day

Previously, the DCS system had logic to *block* tellers from cashing over \$X amount for a single customer in a calendar day.

Now, we have added the ability to *alert* the teller and prompt/warn them if a customer has cashed over \$X amount in a calendar day. The teller will read the prompt and then enter their initials to continue.

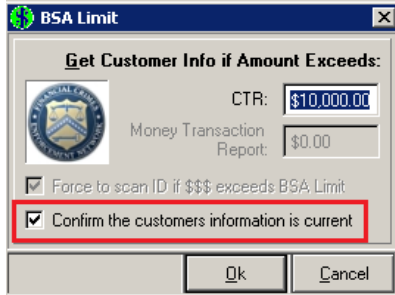
The setting can be found in SigCard > Store Setup



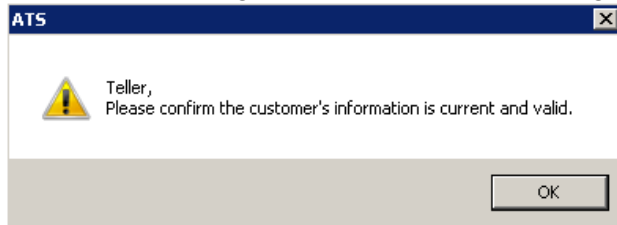
## Prompt for user to confirm correct customer information before finalizing (requires BSA)

This feature will prompt the teller to confirm the customer's information before finalizing the transaction, if the transaction exceeds the CTR limit.

The new option can be found in SigCard > Setup > System Settings > BSA Limit Setup. It is *disabled* by default.



Here is the warning that the user will see during the workflow:



## Results window for maker/customer search now identifies result(s) originating locally

When looking up customers or makers, the result rows will be highlighted in yellow if that customer or maker was originated from that location.

There is also a column on the far right that will show where the customer/maker was originated, even if not the local location.

## If multiple customer IDs are available, now send the most recently updated (DigiCheck)

## Improvements to mitigate "Back side width is not equal to the front side" errors

## Now displaying Cell Phone as first field in customer profile

## Now including customer's email address in Customer List Report

### The ability to enable automatic OFAC checks on every check cashing transaction

Added an option in SigCard > Setup > System Settings > digiCheck.net Setup > Auto Access that, when enabled, will run an OFAC check on the customer during every check cashing transaction. This setting is *disabled* by default.

**411/Info** includes:  411  SSN  OFAC

Run **OFAC** for each:  New Customer  
 First visit on the calendar year.  
 Every check cashing transaction

Esc - Cancel Ok Cancel

### Added a "Last OFAC check" section in the Customer Profile screen

Automated Teller System - Customer Information (SYS)

Dcs Test 7/14/2016 8:30 AM

BIO Registered on 2/7/2013 Activity History

SSN: 111-22-3344 411/Info OFAC

Age: 66 DOB: 01 Jan 1950 6/7/16

Date	Maker Name	Amount	Check #

Click to Zoom In \$100

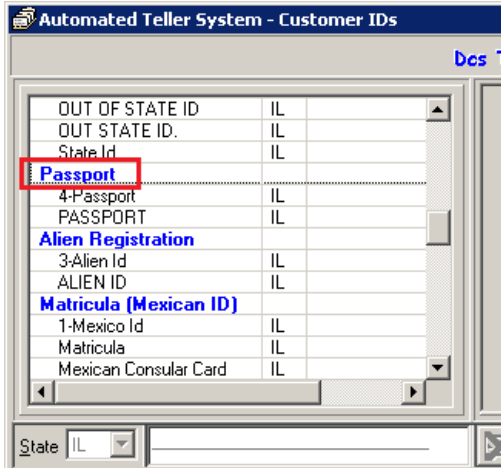
### Optimized Customer Profile screen

Made several changes to the Customer Profile window:

- Changed "Pager" to "Other"
- Hid height/weight/eyes/hair. Accessible via thumbnail button in window.
- Added ability to scan IDs/enter ID numbers/customer picture/signature card right from this window

## Ability to scan a passport

SigCard now has the ability to scan in passports as a form of ID using the new Canon ImageFormula P-208II scanner.



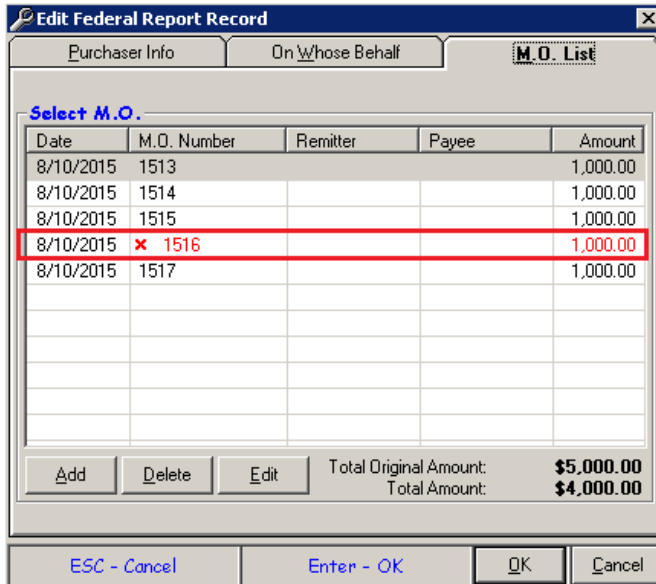
## Added support for Canon ImageFormula P-208II scanner

In order to scan passports, added compatibility for this device.

## MOPS

### Displaying voided money orders on Edit Federal Report Record window

In the below Federal Report, the MO in red was voided.



### **Ability to scan a money order for iCertify lookups (requires ATS)**

Added the ability to scan a money order to capture the ABA / account / MO number in the lookup screen, instead of manual entry.

### **iCertify API update to accommodate 24-hour locations and proper sales dates**

DCS will send the date with the most money orders sold and if equal, will use the first date. This will help accommodate 24 hours locations.

### **Manual Money Order entry now sends the data to iCertify**

When entering manual money orders, the data was not being sent to iCertify. This created additional manual work for administrative users. The manual money order entry now automatically submits the data to iCertify, avoiding double entry.

### **Additional field requirements in Federal Reports**

Added additional fields for federal report data gathering:

- State/Country of origin of ID
- Occupation

## **Other**

### **Updated Illinois License Use Tax forms (RUT-25 and RUT-50)**

Updated the RUT-25 and RUT-50 License Use Tax forms.

- RUT-25 = Rev. 07/15
- RUT-50 = Rev. 01/15

### **The Windows XP Operating System no longer supported**

Many factors are considered when determining ending support for an operating system. In the case of Windows XP, 3rd party application support is ending (Java) which is an integral part of the DCS POS (as well as other vendors software).

Click [here](#) for our bulletin that was sent.

### **Auto update Maker's default fee in DDXClient if it was updated in SigCard**

**Now allowing user with > 98 access to mark all selected as “Read” in RMS messaging**

**Now sending alert emails when there is a successful referral to USAWebCash**

We are now sending alerts via email whenever there is a successful customer referral sent from a location.

**USAWebCash fixes and optimizations**

**Implemented an auto-recovery into the POS after Oracle disconnect**

The system makes 3 attempts to reconnect to the Oracle DB if the POS/database lost connection

**Fixed issue where DCSNet starts before it can acquire a proper IP address**

If the DB and support station was restarted, and the support station/DCSNet starts before the DB starts, DCSNet acquires an invalid '0.0.0.0' address, and needs to be restarted after the DB started in order to obtain a valid IP address. This has been fixed.

**Now including .NET Framework 4.6.1 into the POS installation**

**Now including Java 8 Update 91 into the POS installation**

**Now including Adobe Flash Player into the POS installation**

**Now supporting the Windows 10 OS**

The DCS Point of Sale is now compatible with the newest Microsoft Windows Operating System: Windows 10 Professional.

**Caps Lock warning when in a password field**